

FEEDBACKS REPORT OF IQAC (2020-2021)

Assessment Report of Feedback from Students:-

Amidst to spread of COVID-19 pandemic the IQAC members of college accomplished their task of evaluation of overall administration of the institution with the help of feedback collected by means of online questionnaire designed to cover all the aspects of the institution from the students, teaching staff, and non-teaching staff of the institution. The evaluation process was quite challenging as compare to the previous years because of the lockdown. However the members assigned to fulfill the task, tried everything possible to collect the data and draw to a close feedback report. Unlike previous years the questionnaire was designed keeping in mind the effect of lockdown due to COVID-19, subsequently numerous queries related to the online mode of teaching structures were ought to be examined. For instant, assist from teaching faculty during lockdown, utilizes and availability of e-resources, accessibility of internet facilities especially considering far flung areas of Kargil, collection and arrangement process of assignments and other manuscripts by college authorities, concerns and possibilities of exams via online or offline etc.

After the compilation of feedback data the IQAC members had several online meetings to discuss analysis and meet the issues and challenges originate on the basis of feedback data. On some junctures the members also had face to face meetings to resolve the issue (detailed mentioned in action taken report). The feedback received from others stakeholders like teaching staff and non-teaching staff were also taken in consideration to promote the best elucidation to maintain the quality of education as well as overall development of the institution despite of the spike of COVID-19.

Assessment Report of Feedback from Teaching/Non-teaching Staff:-

The online questionnaires were also formulated for both teaching and non-teaching staff to inspect the challenges faced by both participants during the crisis of corona virus. To maintain the excellence of education and proper utility of resources the feedbacks as well as suggestions were taken from co-workers respectively. Moreover on the basis of the outcomes of feedback several steps have been taken to reach out and intact with students during the COVID-19 crisis. After the analysis of the feedback received from teaching staff the convener of IQAC has raised a slogan "*if students cannot come to the college let's take college to the students*". The head of the institution also urged the faculty members to participate in online seminars, conferences and orientation programs to update the annual performance of both teachers as well as the students. The head of the institution has also given assurance of the availability of the smart class rooms and accessibility of internet system for the faculty members to design their lectures via online mode. The non-teaching staffs were also directed to formulate their assigned task to maintain and proper function of the institution.

ACTION TAKEN REPORT ON THE BASIS OF FEEDBACK REPORT RECEIVED FROM RESPECTIVE STAKEHOLDERS:-

Considering the need of the course (covid-19 pandemic) numerous measures has been taken by the members of the Internal Quality Assurance Cell Committee on the basis of the feedback survey conducted and received from students, teaching and non-teaching staffs respectively.

After healthy and constructive discussions via both online and offline mode the following measures were decided to put into action during lockdown state.

: - An outreach team has been constituted and divided consist of both teaching and non-teaching faculties to collect the assigned assignment works of students by the subject's concern teachers from different part of kargil specially considering far flung areas, as a result in the month of June-July the several outreach team has accomplished above said task successfully during pandemic. Furthermore students who were not able to contact with the outreach team at some point, the undertaking was taken in consideration again in the month of October-November before the start of the annual exams.

: - According to the feedback received from students regarding the non-availability of e-resources, the IQAC members have uploaded the e-resources on both college and University of Ladakh websites collected from the respective concern subject's teachers.

: - To keep intact the students from education world several online webinar, conferences and online co-curricular activities like quiz competitions, debate competitions, drawing competitions etc, has been conducted by respective department during the pandemic.

: - Concern subject's teacher has strictly instructed to submit weekly online attendance report to monitor the overall progress of classes during pandemic. Moreover weekly obtained online attendance has been assessed strictly by the in-charge and his team in effective manner.

: - Moreover to extent the maximum help to students in academic session Internal Quality Assurance Cell Committee has arranged the winter classes via online mode to cover the syllabus and prepare the students for 2020-2021 annual examination.

: - Due to pandemic the Internal Quality Assurance Cell and examination Committee collectively had responsibilities to conduct the annual exam via online mode. Several measures like accessibility of gadgets and internet connectivity especially in far flung areas was the dealing challenges for the above said committee. Sooner or later the final exams for the year 2020-2021 was smoothly conducted via online mode by the committees collectively with the satisfactory support from the University of Ladakh as well as from all the faculty members of govt degree college kargil.